

PARITY BY DESIGN

SBC #	FCC #	Category	Measure Name	Discussion
PARITY BY DESIGN				0
Trunk Measurements				
71	20	TK	Common Transport Trunk Blockage	Discuss
OS/DA Center Responsiveness				
79		Misc	Directory Assistance Grade of Service	Bench-Agree
80		Misc	Directory Assistance Average Speed of Answer	Bench-Agree
81		Misc	Operator Services Grade of Service	Bench-Agree
82		Misc	Operator Services Speed of Answer	Bench-Agree
83		Misc	Percent Calls Abandoned	Bench-Agree
84		Misc	Percent Calls Deflected	Bench-Agree
85		Misc	Average Work Time	Bench-Agree
86		Misc	Non-Call Busy Work Volumes	Bench-Agree

Discuss	1
Bench-Agree	8